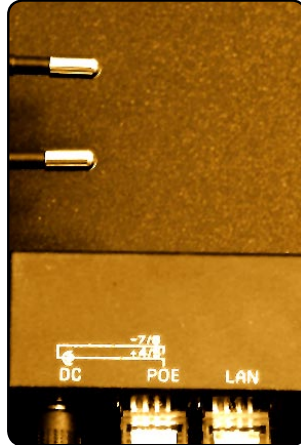
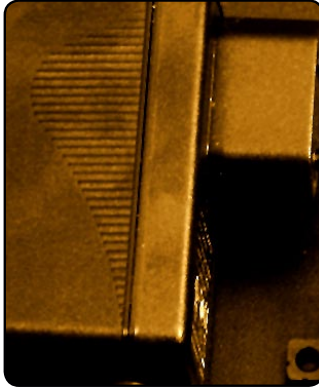


After Install Instructions

Guide to configuring your **PC** and **eMail** client
to use your new **Amobia** service



amobia
Gain Access

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Introduction

Amobia is an **Internet Service Provider** and is therefore responsible to supply Internet connectivity. The client side configuration of this service may require a skilled IT and Networking person.

This guide aims to give clients a basic understanding of the installation process with step by step instructions and guidelines for troubleshooting.

Should you have a more complex network than a single client PC we highly recommend that you get an IT professional to integrate this connection with your computer systems.

Please note that **Amobia** is not responsible for maintaining client network or computer systems. **Amobia's** responsibilities end at the **Amobia POE** device.

Connection to Amobia

Clients connect to the **Amobia Network** using an **Ethernet Cable**. This **Ethernet cable** connects the client Network or PC to the **Amobia POE** device. The **POE** device is a small *black* plastic rectangular block also called a **Power Over Ethernet Injector**.

The **Amobia POE** device connects to the **Amobia Client Premises Equipment (CPE)** device which is installed outdoors.

The **Amobia CPE** device connects your home or office to the **Amobia Network** and the Internet. The **Amobia CPE** acts as a **Router**, **DHCP** server and **DNS** server. It has an **integrated Antenna** to connect to an **Amobia Highsite Access Point**.

The **Amobia CPE** device and **Amobia POE** device are powered by a small *black* electrical transformer which is installed indoors. The electrical transformer looks like a mobile phone charger.

The electrical transformer plugs into a standard electrical socket and into the **POE** device. Electricity flows through the **POE** device, up through the *grey* **Ethernet** cable to the outdoor **Amobia CPE**.

The *Grey* cable running to the **CPE** must be plugged into the connector labelled "**POE**" on the **POE** device.

Connect your PC

Each **Amobia** installation includes a *Yellow* and a *Red* **Ethernet** cable. These two cables are used for the two different connection options from the **Amobia POE** device to your PC or Network. You will use one of the two cables and you can store the other cable.

The *Red* cable is used for connecting a single **Ethernet** device directly to the **Amobia POE** device. Examples would be a single **PC**, a **Server** or a **Router**.

The *Yellow* cable is used for connecting a **Local Area Network** to the **Amobia POE** device. In this case the cable will connect to a **Hub** or **Switch** on the client network.



Configure your PC

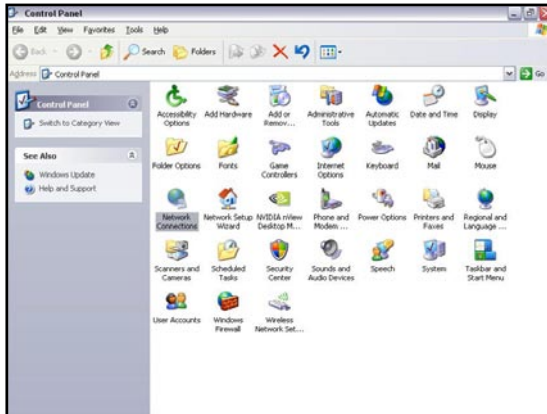
This section is for **MS Windows XP** clients only. It is advisable to consult an IT support person to configure other Operating Systems.

Amobia equipment is designed to be independent of Operating System and all major Operating Systems should work, for example **Linux** and **Apple**.

The **Amobia** equipment will automatically provide your PCs with configuration settings to access the Internet. Change your network settings to auto detect all the settings.

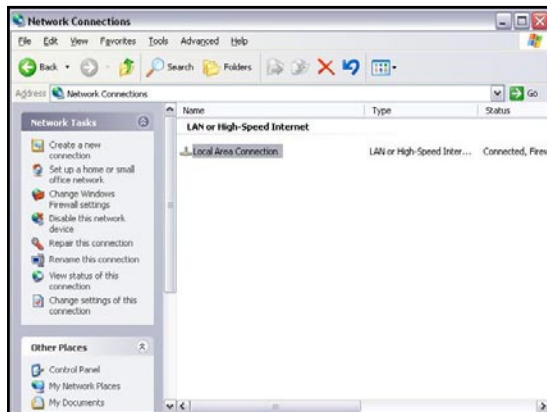
STEP 1

Open the **"Control Panel"** under the start menu & double click on the **"Network Connections"** icon.



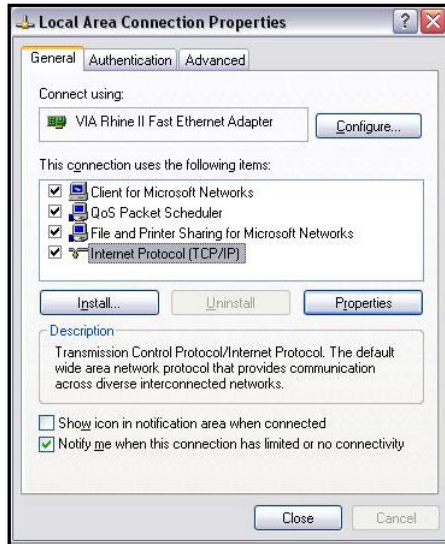
STEP 2

Right Click on the **"Local Area Connection"** & choose the **"Properties"** menu option.



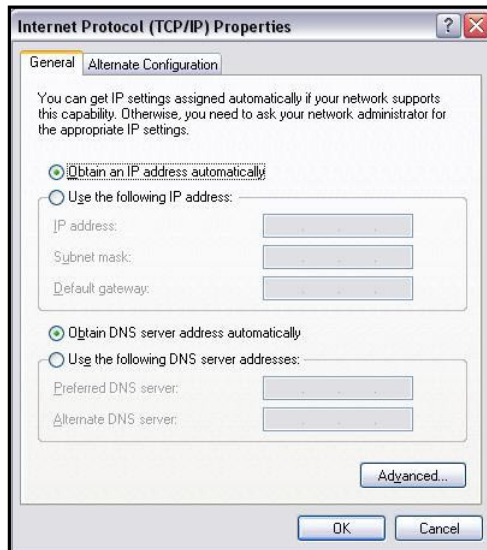
STEP 3

Select "Internet Protocol (TCP/IP)" & click on **Properties**.



STEP 4

Choose the options as illustrated below and click **OK**.



Configure your eMail

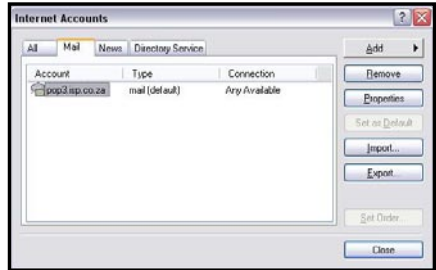
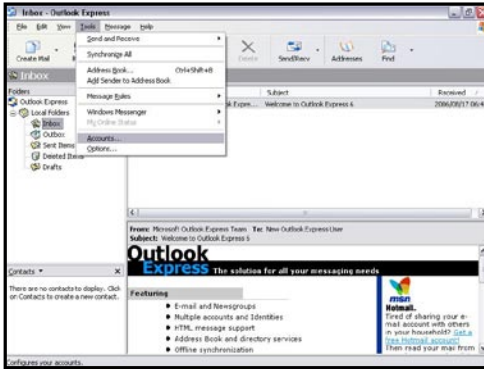
This section is for **MS Outlook** and **MS Outlook Express Mail Clients** only.

Microsoft Outlook Express

STEP 1

Click on the **Tools** menu, and select **Accounts**.

Select your existing account & click on **Properties**.



STEP 2

Select the **Servers** tab and change the **"Outgoing mail (SMTP)"** field to **"smtp.amobia.co.za"**. Click **Apply**.

Click on the **Connection** tab and select **"Local Area Connection"** from the drop down box. Put a tick mark in the **"Always connect to this account using:"** box. Click **Apply** and then **OK**.



For Support:

0861 AMOBIA
support@amobia.com

Amobia currently offers business hours support services for **Broadband** and **Always-On** packages.

Wireless Access Provider Association

Amobia is a proud member of **WAPA** and adheres to the **WAPA Code of Conduct**.
<http://www.wapa.org.za/>



Traffic Usage and Top-Up:

You can use the **Traffic Usage and Top-Up** site to get statistics on your usage and buy **1GB** traffic upgrades for your account.

Go to: <http://users.amobia.com/>

Troubleshooting Problems

Q.	I cannot find the POE device
A.	Follow the <i>grey</i> cable from outside, or the transformer cable from the ESCOM power outlet to the POE .
Q.	The red cable's connector is too big to fit the hole on my PC.
A.	You are attempting to force it into your modem's port, search further for the correct port, or get a network card installed on your PC.
Q.	Can I use any transformer on the POE, for I already have many others?
A.	No you can not.
Q.	How do I know if I have an active link?
A.	There is a green link light next to the network port on your PC which will come on.
Q.	How do I check & change software network settings?
A.	Open the " Network Connections " icon in the " Control Panel ". Select the " Local Area Connection " properties & then the " Internet Protocol (TCP/IP) " properties. Change the settings here to auto detect.
Q.	My Internet does not work.
A.	Power cycle the outdoor equipment by disconnecting & reconnecting the transformer. Wait 5 minutes & restart your PC. Test again.